

What is a Medical Home?

Having a Medical Home means you have a doctor, or belong to a health center in Orange County. Most health centers see people who don't have health insurance. They charge lower fees for people with limited incomes. They also accept Medicaid and insurance. The centers are open weekdays, while some are open in the evening and on weekends.

What should you do if it is early morning or late at night, and you are sick or your baby has a fever or your older child has some sort of insect bite? Is the hospital Emergency Room the only place you can go?

People who have a Medical Home do not have to wait for hours in the Emergency Room. They can see a doctor when they are sick, even if they do not have health insurance.

PCAN is the Primary Care Access Network. This partnership is working to bring health care to the underinsured residents in Orange County.

PCAN's goal: a Medical Home for everyone in Orange County.



Why are Medical Homes important?

Nearly 200,000 people in Orange County do not have health insurance—but they do need regular health care. A Medical Home is the best and most convenient place to get the care.

When people have Medical Homes ...

- Children with asthma, ear infections, etc., feel better and miss less school.
- Conditions like diabetes and high blood pressure are regulated for better health.
- They don't have to go to the Emergency Room when they are sick—and wait for hours. Medical Homes take appointments.
- They are charged far less than at the hospital.

How to find a Medical Home

To enroll in a Medical Home, take these simple steps (before you get sick):

1. Check the zip code list on the back of this brochure.
2. Find the health center nearest to you.
3. Call and make an appointment.
4. Gather your paperwork (the staff will tell you what to bring).
5. Go to your appointment.
6. Rest easy—you now have a Medical Home!



When should you call your Medical Home?

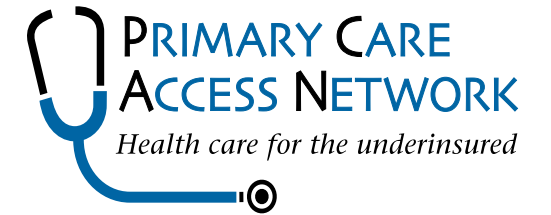
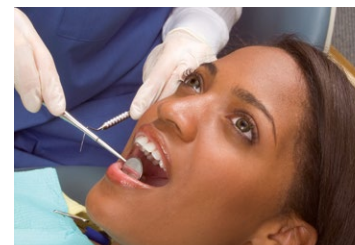
Call your doctor or Medical Home if you have one of the following minor injuries or illnesses:

- Itchy eyes
- Minor cuts (without serious bleeding)
- Minor ear aches
- Nasal congestion
- Reoccurring cough
- Sore throat
- Stomach ache

When should you go to the hospital?

If you have one or the following serious emergencies, call 911 or go to the nearest Emergency Room right away:

- Deep cuts that are bleeding excessively
- Intense pain
- Loss of consciousness
- Major broken bones (legs, hips, arms, etc.)
- Seizures
- Serious burns
- Severe breathing problems
- Severe chest pain
- Sudden extreme headache



A Medical Home is a place where you can receive regular health care.



List of Area Medical Homes

A medical home is a place where you can receive regular health care. Please refer to the zip code list to find the medical home nearest to you.

Zip Code	Nearest Medical Home	Ages Served	Services	Financial Information
32703 32712 32714 32757 32779 32798 32810 32818 34715 34761	Community Health Centers: Apopka Family & OB Care 225 E. 7th St Apopka, FL 32703 407-905-8827 Apopka Pediatric Care 618 Forest Ave Apopka, FL 32703 407-905-8827 Apopka Dental Care 210 E. 7th St Apopka, FL 32703 407-905-8827	Adults Pregnant Women Children Babies	Family Doctor Pediatrics Dental Care Eye Clinic Behavioral Health Pharmacy Laboratory	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
32709 32766 32820 32826 32828 32833	Community Health Centers: Bithlo Family Care 19108 E. Colonial Dr Orlando, FL 32820 407-905-8827	Adults Children Babies	Family Doctor Pediatrics Laboratory	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
32751 32789 32804 32810	Community Health Centers: Eatonville Family & Dental Care 434 W. Kennedy Blvd Suite D&E Orlando, FL 32810 407-905-8827	Adults Children Babies	Family Doctor Pediatrics Laboratory Dental Care	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
32809 32824 32827 32837	Community Health Centers: Meadow Woods Pediatric Medical & Dental Care 849 Greenway Professional Ct Orlando, FL 32824 407-905-8827	Children Babies	Pediatrics Pediatric Dental Laboratory	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
32804 32805 32808 32810 32811 32818 32835	Community Health Centers: Pine Hills Family, Pediatric, OB & Pediatric Dental Care 1800 Mercy Dr 2nd Floor Orlando, FL 32808 407-905-8827	Adults Pregnant Women Children Babies	Family Doctor OB/GYN Prenatal Care Pediatrics Pediatric Dental Pharmacy X-Ray Laboratory	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
34787 32703 34715 34760 34761 34734 34786	Community Health Centers: Winter Garden Family, Pediatric & Dental Care 13275 W. Colonial Drive Winter Garden, FL 34787 407-905-8827	Adults Children Babies	Family Doctor Internal Medicine Pediatrics Laboratory Dental Care	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance

Zip Code	Nearest Medical Home	Ages Served	Services	Financial Information
32806 32809 32812 32819 32839	Community Health Centers: Lake Ellenor Pediatric Dental & Adult Emergency Dental Care 6101 Lake Ellenor Dr, Ste.106 Orlando, FL 32809 407-905-8827	Adults Children	Dental Care	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
32806 32809 32812 32819 32836 32837 32839	Central Florida Family Health Centers: Southside Family Health Center 6101 Lake Ellenor Dr Orlando, FL 32809 407-322-8645 Orange County Health Department Prenatal / 407-858-1424	Adults Children	Family Doctor Pediatrics Pharmacy Laboratory Behavioral Health Prenatal Care	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
32817 32820 32826 32828 32833 32838	Central Florida Family Health Centers: Alafaya Family Health Center 11881-A E. Colonial Drive Orlando, FL 32826-4723 407-322-8645	Adults Children	Family Doctor Pediatrics Dental Care Laboratory Behavioral Health	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
32809 32812 32821 32822 32824 32827 32829 32832 32833 32837 32839	Central Florida Family Health Centers: Hoffner Family Health Center 5449 S. Semoran Blvd Suite #14 Orlando, FL 32822-1778 407-322-8645 Orange County Health Department Dental / Suite #19B 407-207-7290	Adults Children	Family Doctor Pediatrics Podiatry Behavioral Health Pharmacy Laboratory Pediatric Dental	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
32806 32807 32813 32817 32825	Central Florida Family Health Centers: Lake Underhill Family Health Center 5730 Lake Underhill Road Orlando, FL 32807 407-322-8645 Orange County Health Department Prenatal / 407-207-7590	Adults Children	Family Doctor Pediatrics Dental Pharmacy Laboratory Behavioral Health Prenatal Care	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
32804 32805 32808 32810 32811 32818	Central Florida Family Health Centers: Evans Wellness Cottage 4949 Silver Star Road Orlando, FL 32808 407-322-8645	Adults Children	Family Doctor Pediatrics Dental Care Behavioral Health Laboratory	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
32792 32803 32807 32812 32817 32822 32825	Central Florida Family Health Centers: Cheney Wellness Cottage 2000 North Forsyth Rd Orlando, FL 32807 407-322-8645	Adults Children	Family Doctor Pediatrics Dental Care Behavioral Health Laboratory	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance

Zip Code	Nearest Medical Home	Ages Served	Services	Financial Information
32801 32802 32803 32805 32806	Orange Blossom Family Health Center 232 N. Orange Blossom Tr. Orlando, FL 32805 407-428-5751	Adults Children	Family Doctor Pediatrics Dental Care Eye Clinic Behavioral Health Pharmacy Laboratory	<ul style="list-style-type: none"> • Most insurance accepted • Medicaid accepted • Medicare accepted • Sliding discount program for patients without insurance
All Zip Codes	Grace Medical Home 51 Pennsylvania Street Orlando, FL 32806 407-936-2785	Adults Children Babies	Family Doctor Pediatrics Laboratory X-Ray	<ul style="list-style-type: none"> • \$20 Annual enrollment fee • \$20 facility fee (includes rechecks) • Only uninsured patients below 200% Federal Poverty Guidelines

To be eligible you must be currently employed or employed in the last 6 months or a full-time student or a single parent. For eligibility info visit: www.gracemedicalhome.org

Orange County Health Department

The health department offers a variety of services to Orange County residents. These include: immunizations; dental care for children; family planning; prenatal care; and HIV/AIDS, Sexually Transmitted Disease (STD) and tuberculosis testing and treatment. For information on services provided by the Orange County Health Department and a location near you, please call 407-836-2600.

The Community After-Hours Medical Clinic at Florida Hospital

The hospital emergency room isn't the only place you can go if you are uninsured. To be eligible for the After-Hours Medical Clinic, patients must be uninsured and not covered by Medicare or Medicaid. No appointment is necessary. The clinic is open on Tuesday and Thursday evenings from 5:00-9:00 p.m. and Saturdays from 8:00 a.m.-Noon. Please call 407-303-7298 for more information.

Shepherd's Hope

If you do not have a Medical Home yet, you can go to a Shepherd's Hope Clinic. Most clinics are open several evenings during the week from 6 p.m. - 9 p.m., with exception of the Tazkiah clinic which operates on Saturdays from 9 a.m. until noon. All patients are seen on a walk-in basis, no appointments necessary.

Shepherd's Hope offers non-emergency care for children and adults. Prenatal care or immunizations are not available. The staff will treat your illness and refer you to a permanent Medical Home. Please call 407-876-6699 for more information.

Outlined to the right is a list of Shepherd's Hope clinics and the Community After-Hours Medical Clinic at Florida Hospital.

Shepherd's Hope and Community After-Hours	Location	Hours
Dr. Diebel Jr. Memorial Shepherd's Hope Health Center	Centro Internacial de la Familia 2008 N. Goldenrod Rd., Orlando 32807	Monday 6 p.m.-9 p.m. Tuesday 6 p.m.-9 p.m. Wednesday 6 p.m.-9 p.m. Thursday 6 p.m.-9 p.m.
No walk-ins on the 3rd Thursday of each month		
Downtown Orlando Shepherd's Hope Health Center	Orange County Medical Clinic 101 S. Westmoreland Dr. Orlando, FL 32805	Monday 6 p.m.-9 p.m. Tuesday 6 p.m.-9 p.m. Wednesday 6 p.m.-9 p.m.
Florida Hospital After-Hours Clinic	2501 N. Orange Avenue Suite 411 Orlando, FL 32804 407-303-7298	Tuesday 5 p.m.-9 p.m. Thursday 5 p.m.-9 p.m. Saturday 8 a.m.-12 Noon
Longwood Shepherd's Hope Health Center	Sharing Center 600 N. US 17-92, Ste 124 Longwood, FL 32750	Monday 6 p.m.-9 p.m. Tuesday 6 p.m.-9 p.m. Wednesday 6 p.m.-9 p.m. Thursday 6 p.m.-9 p.m.
Tazkiah Shepherd's Hope Health Center	Tazkiah Foundation of Light 120 Floral St. Ocoee, FL 34761	Saturday 9 a.m.-12 noon
Ocoee Shepherd's Hope Health Center	Vista Clinical Diagnostics 10101 W. Colonial Dr. Ocoee, FL 34761	Tuesday 5 p.m.-9 p.m. Wednesday 5 p.m.-9 p.m. Thursday 6 p.m.-9 p.m.



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