

Need Help With Your Utility Bill?

OUC residential customers can get up to \$500 in assistance.

- **Project CARE** – Qualified customers can receive up to \$500 in assistance. To apply, call 2-1-1, text your zip code to **898-211**, or visit **HFUW.org/211**. *(Available for residential customers.)*
- **Payment Plans/Arrangements** – We have a variety of payment options available to help pay down balances. Learn more by calling **407-423-9018**. *(Available for residential and commercial customers.)*
- **OUC Power Pass** – You can pay-as-you-go for utility services. For new enrollments, OUC will waive the first month's customer charge. Learn more at **ouc.com/powerpass**. *(Available for residential and commercial customers.)*
- **Low Income Home Energy Assistance Program (LIHEAP)** – LIHEAP assists low-income households with utility costs. Call **407-836-7429** for more. *(Available for residential customers.)*
- **Small Business Assistance** – Small business customers may be eligible for up to \$2,500 in assistance. Apply at **ouc.com/smallbusinessassistance**. *(Available for commercial customers.)*

To learn more about your options, visit **OUC.com/assistance** or call **407-423-9018**.

Commercial Customer Service
Monday – Friday
7:30 a.m. to 5:30 p.m.

Residential Customer Service
Monday – Friday
7 a.m. to 6 p.m.

Visit **my.OUC.com** to start, stop or move service, pay your bill, view usage and more.



OUC 
The Reliable One®