



SKYWARD FAMILY ACCESS Family Access

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Skyward Family Access

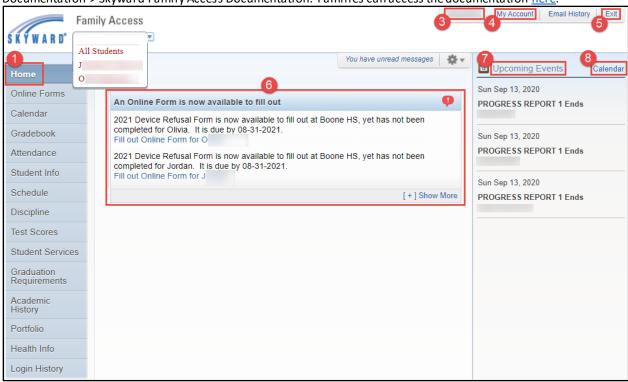
Family Guide

I. Overview of Family Access

The Family Access Portal is created and maintained for families to view students' educational progress. The portal provides demographic information, schedule, assignments, calendar events, grades, attendance, discipline, test scores, and graduation requirements. Families will be able to view student details and monitor progress.

Login Process

To access the *Family Access* portal, parents/guardians will first need to register for a LaunchPad account. Once an account is established in LaunchPad, parents/guardians can then access *Family Access* by clicking on the Skyward icon. Please refer to the Skyward Family Access documentation. This documentation is located on the OCPS website > Students and Parents > Skyward > Documentation > Skyward Family Access Documentation. Families can access the documentation here.



A. Home Page

The Family Access portal is organized into 16 tabs which displays important information about the student. Tabs include Home, Online Forms, Calendar, Gradebook, Attendance, Student Info, Schedule, Discipline, Test Scores, Student Services, Graduation Requirements, Academic History, Portfolio, Health Info, and Login History. Parents/guardians will select a tab to show more information about the student. Home is the default tab which displays All Students, Upcoming Events, Calendar, User Name, My Account, and Exit.

Table 1 Home Tab

Navigation	Description
1. Home	Displays the default page.
2. All Students	View one or all students in household.
3. Family Name	Displays the user's name.
4. My Account	Provides the contact information of the family. Changes must be processed at the student's
	school.
5. Exit	Closes Family Access.
6. Wall	Displays District Announcements, Online Forms, Unread Messages, and other alert information.
7. Upcoming Events	Displays the district dates for each student.
8. Calendar	Provides a daily, weekly or monthly view.

B. Online Forms

The *Online Forms* tab allows Guardians to complete district forms for their student(s). *Online Forms* can also be accessed from the *Wall*. Reference *Table 2A Online Forms Tab*.

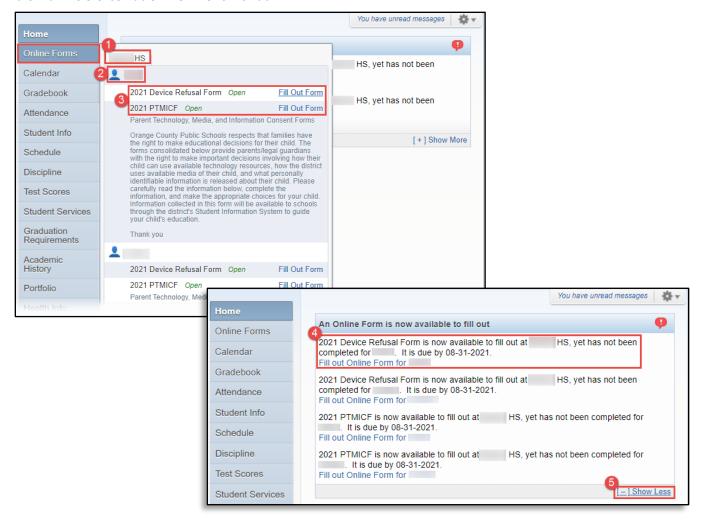
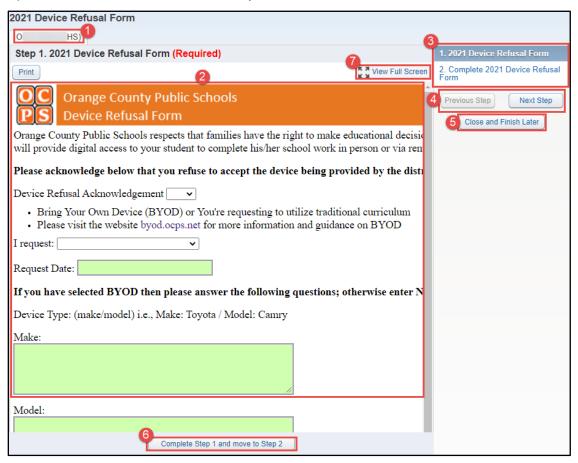


Table 2A Online Forms Tab

Navigation	Description
1. School	Online Forms will be organized by School and Student.
2. Student Name	Student Name will display next to available forms.
3. Form Information (Online Forms tab)	Online Form details and status (Open or View).
4. Form Information (Home Page)	Hyperlink to complete each District Form.
5. Show More / Less	Expand and collapse the messages on the Wall.

Device Refusal Form Features

The *Device Refusal Form* is required to be completed **ONLY** if the Guardian(s) are refusing to accept the device being provided by the district. Reference *Table 2B Device Refusal Form*.



Note: To translate an *Online Form* or other information within *Skyward Family Access*, use your web browser's built-in translate function.

Table 2B Device Refusal Form

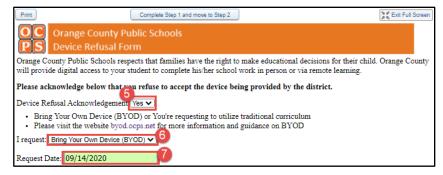
Navigation	Description
1. Student Name and School	The form will display the Student and School.
2. Form Information	Form information that is required to complete and submit.
3. Form Components	The form details will display in this area, indicating progress in completing the form.
4. Previous / Next Step	Select to navigate between Form Components.
5. Close and Finish Later	Select to save progress and complete at a later date/time.
6. Complete Step and Move	Select to navigate between Form Components.
7. View / Exit Full Screen	Select to open or close form in a full window.

Complete Device Refusal Form

- 1. Select Online Forms.
- 2. Verify **Student**.
- 3. Select Fill Out Form for the Device Refusal Form.
- 4. Select View Full Screen.

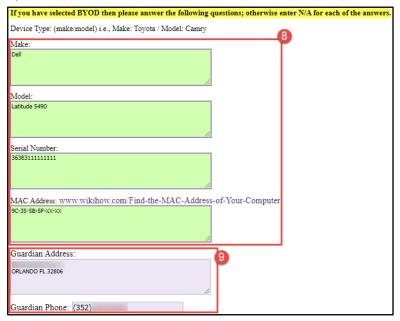


- 5. Select **Yes** or **No** for *Device Refusal Acknowledgement*.
- 6. Select Bring Your Own Device (BYOD) or Traditional Curriculum for Request.
- 7. Enter Request Date (MM/DD/YYYY).



Note: If *Traditional Curriculum* was select for *Request*, enter **N/A** for the *Make*, *Model*, *Serial Number*, and *MAC Address* fields. These fields must be completed to complete the form.

- 8. Enter device Make, Model, Serial Number, and MAC Address. Instructions on how to locate a MAC Address can be found here.
- 9. Verify **Guardian Address** and **Phone Number**. If the information is incorrect, please contact the school's registrar to update.

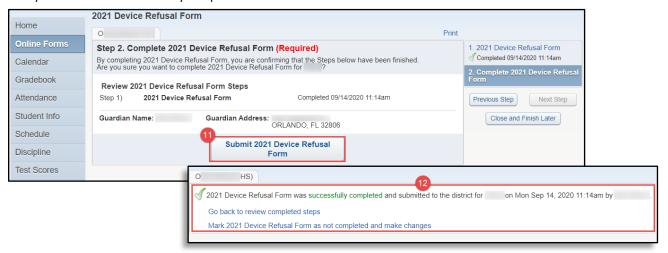


10. Select Complete Step 1 and move to Step 2.



Note: When completing a form outside of *View Full Screen*, users can also select **Next Step** or the **Form Component** to move on.

- 11. Select Submit Device Refusal Form.
- 12. Verify the form was successfully completed.

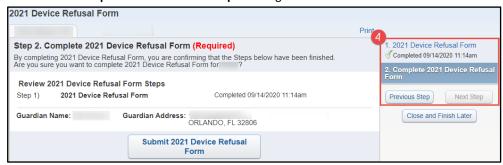


Edit Completed Form

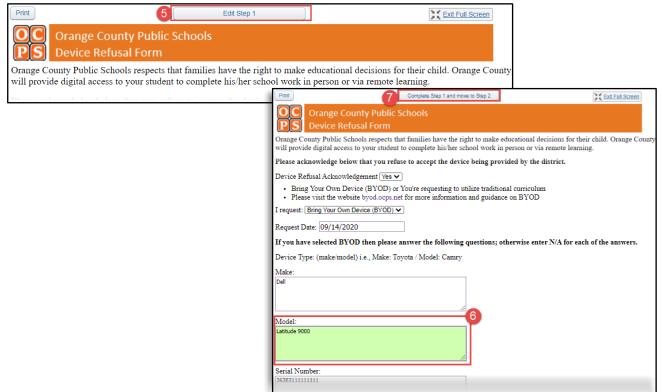
- 1. Select Online Forms.
- 2. Select **View** for the applicable form.
- 3. Select Mark Form as not completed and make changes.



4. Select Form Component or Previous Step to navigate to form information that needs to be updated.

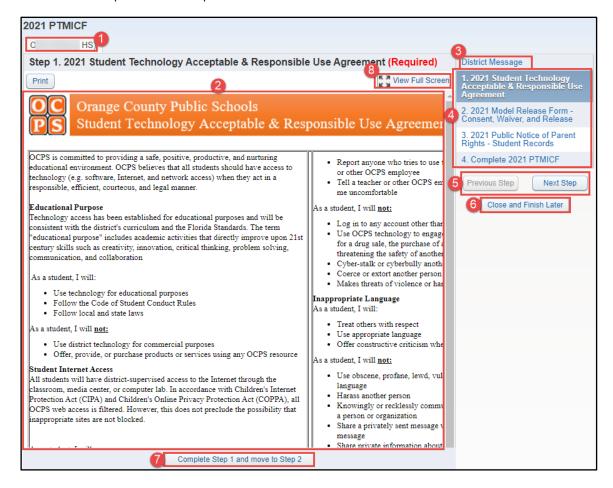


- 5. Select Edit.
- 6. Update information as applicable.
- 7. Select **Complete Step and move** to make remaining updates and resubmit.



Parent Technology, Media, and Information Consent Form (PTMICF) Features

The PTMICF is required to be completed for all students. Reference Table 2C PTMICF.



Note: To translate an *Online Form* or other information within *Skyward Family Access*, use your web browser's built-in translate function.

Table 2C PTMICF

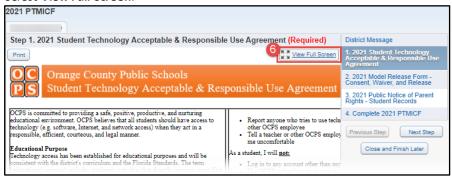
Navigation	Description
1. Student Name and School	The form will display the Student and School.
2. Form Information	Form information that is required to complete and submit.
3. District Message	Link to the District Statement regarding the <i>PTMICF</i> and how the forms have been consolidated.
4. Form Components	The form details will display in this area, indicating progress in completing the form.
5. Previous / Next Step	Select to navigate between Form Components.
6. Close and Finish Later	Select to save progress and complete at a later date/time.
7. Complete Step and Move	Select to navigate between Form Components.
8. View / Exit Full Screen	Select to open or close form in a full window.

Complete PTMICF

- Select Online Forms.
- Verify Student.
- Select Fill Out Form for the PTMICF.
- 4. Review District Message.
- 5. Select Next.



Select View Full Screen.



Note: When in View Full Screen, <u>DO NOT</u> select Close Window , as this will close Skyward Family Access completely. Also, when in View Full Screen, the Complete Step and Move button will now appear at the top of the screen.



7. Review **Section 1** of the *Student Technology Acceptable and Responsible Use Agreement*.

Print

Complete Step 1 and move to Step 2





Orange County Public Schools Student Technology Acceptable & Responsible Use Agreement

OCPS is committed to providing a safe, positive, productive, and nurturing educational environment. OCPS believes that all students should have access to technology (e.g. software, Internet, and network access) when they act in a esponsible, efficient, courteous, and legal manner.

Educational Purpose

Technology access has been established for educational purposes and will be onsistent with the district's curriculum and the Florida Standards. The term educational purpose" includes academic activities that directly improve upon 21st century skills such as creativity, innovation, critical thinking, problem solving, communication, and collaboration

As a student, I will:

- · Use technology for educational purposes
- Follow the Code of Student Conduct Rules
- Follow local and state laws

As a student, I will not:

- Use district technology for commercial purposes
- Offer, provide, or purchase products or services using any OCPS resource

All students will have district-supervised access to the Internet through the classroom, media center, or computer lab. In accordance with Children's Internet Protection Act (CIPA) and Children's Online Privacy Protection Act (COPPA), all OCPS web access is filtered. However, this does not preclude the possibility that inappropriate sites are not blocked.

As a student. I will:

· Use OCPS Internet for educational purposes

As a student. I will not:

- Use OCPS Internet to access profane or obscene pornographic material
- Use OCPS Internet to advocate illegal acts
- Use OCPS Internet to advocate violence or discrimination towards people

In order to ensure a safe, positive, productive, and nurturing educational nvironment for all, students are expected to demonstrate the following responsible echnology uses.

Personal Safety

As a student, I will:

- Keep private information, such as my address, phone number, birthday, and other identifiable information private
- Keep my password secure and not provide it to another student

- Report anyone who tries to use technology to hurt or harass me to a teacher or other OCPS employee
- Tell a teacher or other OCPS employee when someone or something makes me uncomfortable

As a student, I will not:

- · Log in to any account other than my own
- Use OCPS technology to engage in any illegal acts. For example, arranging for a drug sale, the purchase of alcohol, engaging in criminal gang activity, or threatening the safety of another person
- Cyber-stalk or cyberbully another person
- Coerce or extort another person
- Makes threats of violence or harm against another person.

Inappropriate Language

As a student I will:

- Treat others with respect
- Use appropriate language
- Offer constructive criticism when appropriate

As a student, I will not:

- Use obscene, profane, lewd, vulgar, rude, threatening, or disrespectful language
- Harass another person
- Knowingly or recklessly communicate false or defamatory information about a person or organization
- Share a privately sent message without permission of the person who sent the
- Share private information about another person
- Participate in sexting
- Use discriminatory language

System Security

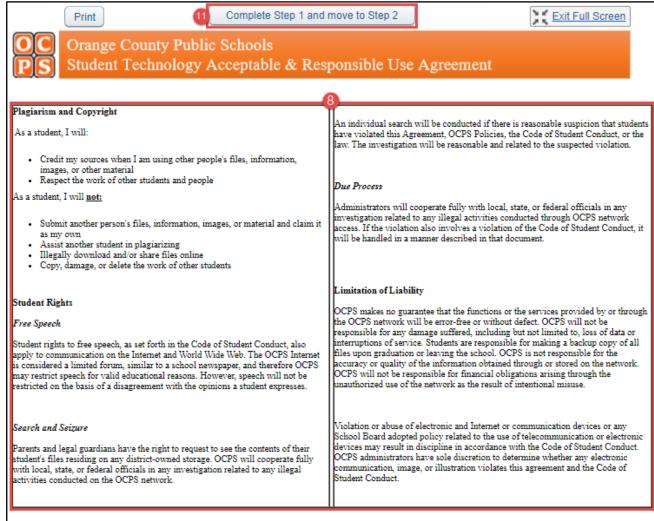
As a student, I will:

- Allow any teacher, administrator, or OCPS IT staff to review my work and activities created on a school device or OCPS network at any time
- Ask for permission before connecting my own device to the OCPS network Make sure any devices I use on the OCPS network are approved by the district

As a student. I will not:

- Use technology to gain access to student grades or private student records, or other student information
- Download unauthorized software, apps, extensions, or plug-ins on a school
- Intentionally spread computer viruses
- Bypass, destruct, disrupt, modify, or abuse OCPS network access

- 8. Review **Section 2** of the *Student Technology Acceptable and Responsible Use Agreement*.
- 9. Verify the Acknowledgement Statement is selected.
- 10. Select **Yes** or **No** to *Social Media Usage* (HS ONLY).
- 11. Select Complete Step 1 and move to Step 2.



PARENT/LEGAL GUARDIAN AGREEMENT

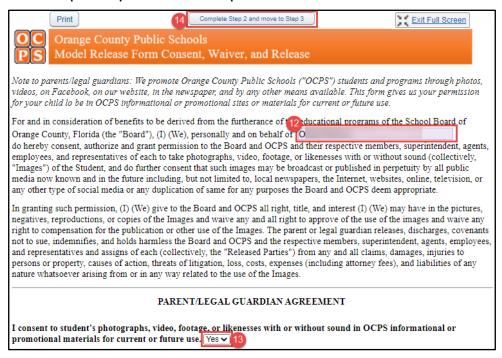
Your child reads and signs the agreement above each time they log on to a district computer.

I understand that individuals and families may be held liable for violations. I understand that some materials on the Internet may be objectionable and that, even though OCPS uses a filtering system to block as many of these sites as possible, no filtering system is capable of blocking 100% of the inappropriate material on the Internet.

I consent to the use of approved social media platforms for the purpose of educational activities (HS ONLY) Yes 🗸



- 12. Verify **Student Name** in the *Model Release Form Consent, Waiver, and Release.*
- 13. Select Yes or No to Likeness Usage.
- 14. Select Complete Step 2 and move to Step 3.



- 15. Select **Yes** or **No** to *Release of Directory Information*.
- 16. Select Complete Step 3 and move to Step 4.



PARENT RIGHTS: STUDENT RECORDS

As a parent, The Family Educational Rights and Privacy Act (FERPA) affords you certain rights with respect to your student's education records. These rights are:

- 1. The right to inspect and review the student's education records within 45 days of the day the school receives a request for access. You must submit a written request to the principal that identifies the record(s) you wish to inspect. The principal will make arrangements for access and notify you of the time and place where the records may be inspected.

 2. The right to request the amendment of the student's education record that you believe is inaccurate or misleading. You must
- The right to request the amendment of the student's education record that you believe is inaccurate or misleading. You must
 write the principal, clearly identify the part of the record you want changed, and specify why it is inaccurate or misleading.
 If the school decides not to amend the record, as requested, the school will notify you of the decision and advise you of
 your right to a hearing regarding the request for amendment.
 The right to consent to disclosure of personally identifiable information contained in the student's education records, except
- 3. The right to consent to disclosure or personally identifiable information contained in the student's education records, except to the extent that FERPA authorizes disclosure without consent. One exception, which permits disclosure without consent, is disclosure to school officials with legitimate educational interests. A school official is a person employed by the district as an administrator, supervisor, instructor, or support staff; the person elected to the school board; or, a person or company with whom the district has contracted to perform a specific task. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibility. Personally identifiable information will be released without consent to appropriate officials in emergency situations, to comply with a lawfully issued subpoena and in cases involving compulsory school attendance and child abuse.
 4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by the school to comply
- 4. The right to file a complaint with the Ü.S. Department of Education concerning alleged failures by the school to comply with the requirements of FERPA. The address of the Office that administers FERPA is: Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue, SW, Washington, DC 20202-4605.

RELEASE OF DIRECTORY INFORMATION

Orange County Public Schools may release the following "directory information" without your permission unless you notify the principal in writing, within ten (10) calendar days of the receipt of the public notice.

Directory Information: Student's name, address, grade level (if junior or senior), dates of attendance, participation in school sponsored activities and sports, weight and height of members of athletic teams, and awards and honors received. (Military recruiters may also obtain telephone numbers of high school students.)

Under the provisions of the Family Educational Rights and Privacy Act (FERPA), you have the right to withhold the release of the directory information above. If you decide you do not want the school to release the information listed above, any future request for the "directory information" from individuals, organizations, or other entities not affiliated with the school or district will be refused. Please check the line below if you request to withhold the items listed above.

PARENT/LEGAL GUARDIAN AGREEMENT

I do not want my child's directory information released as described above. Yes V
If this form is not received by the school principal within ten (10) calendar days, it will be assumed that the above information may be released for the remainder of the school year.

- 17. Select Submit PTMICF.
- 18. Verify the form was successfully completed.



For instructions on how to **Edit** the *PTMICF Forms*, reference *B. Online Forms – Edit Completed Form*.



C. Calendar

The Calendar tab provides a student's assignments and district dates. Events are linked to show additional information in a dialog box. Reference Table 3 Calendar Tab.



Table 3A Calendar Tab

Description	Description
1. Calendar Tab	Offers month, week, and day views and includes color coded assignments and events. Toggle through each month with arrows. The "Today" button will return users to the current date.
2. Calendar Icon	Provides a calendar view.
3. Printer Icon	Prints the calendar.
4. Calendar Event	Calendar event links show more information on student's schedule.
5. Calendar Display	Link allows user to set colors for the events, change default calendar display, and hide weekends. <i>Reference Table D. 2 Calendar Display</i>
6. Export to Personal Calendar	Allows families and students to link the calendar event to their own personal electronic calendar.
7. Month, Week, Day Tabs	User can view calendar by Month, Week, or Day.

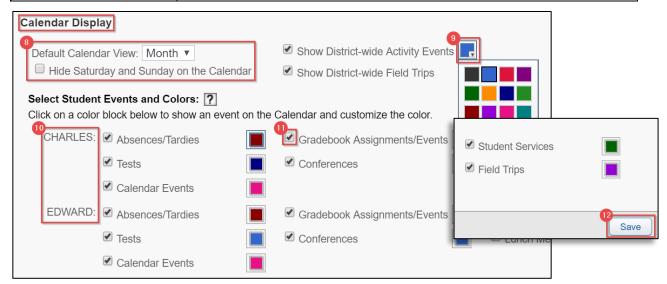


Table 3B Calendar Display

Navigation	Description
8. View Options	Change default calendar view option and hide weekends.
9. Color Box	Select the color box drop down arrow to access the color palette and choose new color option.
10. Student Events	Allows families to select a color for each student.
11. Check Box	Check box to show event on calendar.
12. Save Button	Families must select Save button to save changes.

D. Gradebook

The *Gradebook* tab displays a student's semester/final grades, progress reports, citizenship scores, missing assignments, homework, and grade point average (GPA). Students who attend multiple schools will have multiple gradebooks. Both high school and middle school students will have a GPA. *Reference Table 4 Gradebook Tab*.



Table 4 Gradebook Tab

Navigation	Description
1. Students	Use the drop down arrow to select a specific student if there is more than one in the household.
2. Missing Assignments	Missing Assignments area shows date, class info, and teacher. This area displays the number of
	assignments missing as marked by the teacher in the gradebook.
3. Class Grades	Class information is viewed in the Class table with the course information, meeting times,
	assignments, teacher's name, and a grade for a specific term. A missing assignment will appear
	at the top of the Gradebook area in the Missing Assignments area once marked by the teacher.
4. Printer Icon	Use the printer icon to print gradebook.
5. Display Options Link	Display Options area is used to view All Grades, Current Grades, or Previous and Current Grades.
6. Course Tabs	The course tabs label citizenship scores, progress reports, report cards and semester grades. The
	last tab shows the final grade for each course. Hovering over the tab with the cursor will allow a
	label to appear with the tab description.

E. Attendance

The Attendance tab displays absences and tardies for the current date displayed, as well as for prior dates. Absences will be displayed by periods and classes missed. Families will select on the course to view additional information regarding the class, such as the meeting time. Reference Table 5 Attendance Tab.

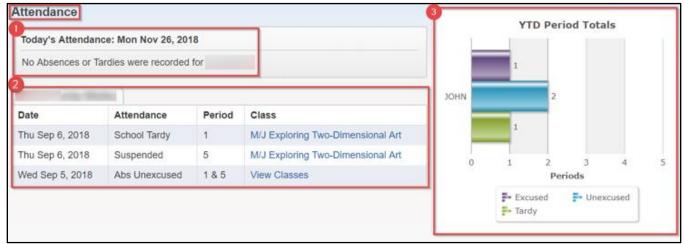


Table 5 Attendance Tab

Navigation	Description
1. Today's Attendance	Shows current date of attendance and tardies.
2. Attendance Details	Provides student's name, school, past dates, type of attendance, period, and class.
3. YTD Period Totals	(Year-to-Date Period Totals) Provides a chart of the Excused and Unexcused Absences and/or
	Tardies.

F. Student Info

The Student Information tab shows the student's demographic information, community service hours (for high school only), homeroom (for elementary students only), family information, and emergency contacts. Reference Table 6 Student Info Tab.

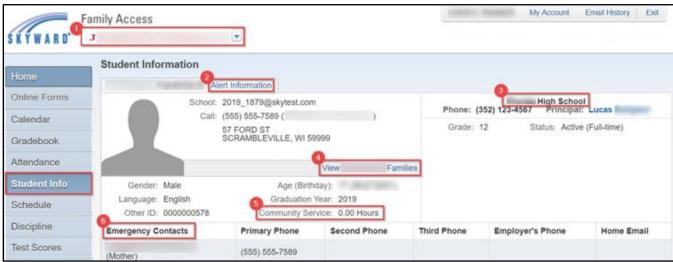


Table 6 Student Info Tab

Navigation	Description
1. Student	Use the drop down arrow to select a specific student if there is more than one in the household.
2. Critical Alert	Alert Information will display your student's allergies or other critical information.
3. Student's School	The student's school information is provided in this area. Only elementary school students will
	see homeroom information.
4. Family Information	The student's family information is shown in the link.
5. Community Service	Community Service hours are displayed for high school students only.
6. Emergency Contacts	Emergency Contacts for student are displayed.

G. Schedule

The Schedule tab provides information about a student's schedule of classes. Reference Table 7 Schedule Tab.

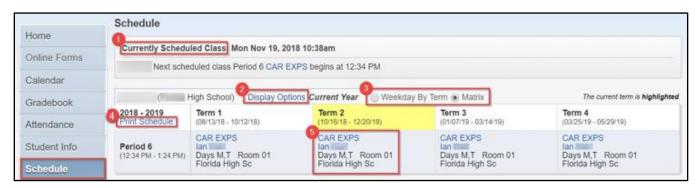


Table 7 Schedule Tab

Navigation	Description
1. Current Schedule	Displays currently scheduled class.
2. Display Options	Display options allow families to view current or all terms (grading periods).
3. Views	Families willviewschedule by weekday or by term (Matrix).
4. Print Schedule	Families can print student schedules.
5. Class Information	Displays the class details.

H. Discipline

The Discipline tab displays a student's offense and assigned action once the specific data has been entered. Reference Table 8 Discipline Tab.

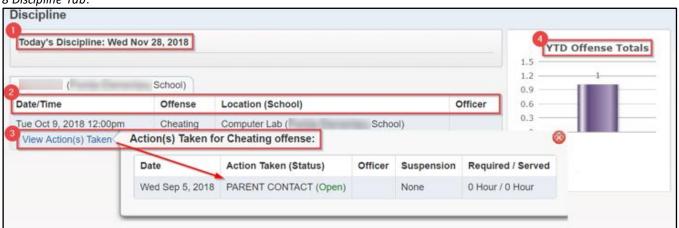


Table 8 Discipline Tab

Navigation	Description
1. Today's Discipline	Displays student's current discipline offense(s).
2. Offenses	Displays all offenses by date, type of offense, location, and officer (school administrator).
3. Action Taken	Displays the date and action taken for the offense(s).
4. YTD Offense Totals	(Year-to-Date Offense Totals) Provides a chart of the year-to-date offense totals.

I. Test Scores

The Test S cores tab displays test and detailed scores completed by the student. Reference Table 9 Test Scores Tab.

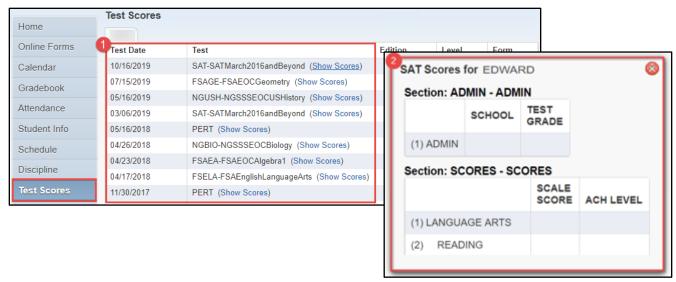


Table 9 Test Scores Tab.

Navigation	Description
1. Test Scores	Displays all test taken by student.
2. Show Scores Link	Displays detailed score information about test.

J. Student Services

The Students Services tab displays the student's current IEP and Section 504 exceptionalities and accommodations. Families are able to view Previous IEP and Section 504 information for students. Selecting **Display Options** provides student's Evaluation Information with student's IEP and 504 accommodations. Reference Table 10 Student Services Tab.

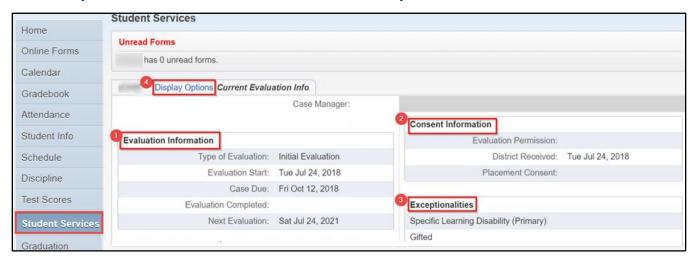


Table 10 Student Services

Navigation	Description
1. Evaluation Information	Displays the student's Evaluation, Evaluation Start Date, Evaluation Completed, and Next Evaluation.
2. Consent Information	Displays students Evaluation Permission, District Received, Placement Consent, and dates.
3. Exceptionalities	Exceptionalities will display in this location.
4. Dis play Options	Select Display Options to View IEP from previous years.

K. Graduation Requirements

The Graduation Requirements tab of Family Access allows Families to view student's progress for either Middle School Academic Plans or High School Graduation Plans. Reference Table 11 Graduation Requirements.

High School



Middle School

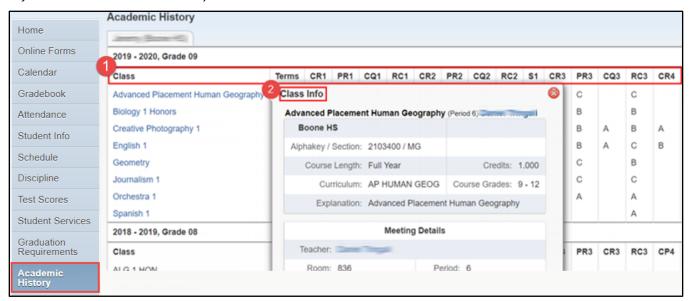


Table 11 Graduation Requirements

Navigation	Description
1. Coursework Requirement Area	Displays the student's Required Coursework, Completed Requirements, In Progress Requirements, Scheduled (Current Year), Remaining Requirements, and Status.
2. View All Courses	Displays student's <i>Current</i> and <i>Historical Coursework</i> , along with credits <i>Attempted</i> and <i>Earned</i> .
3. View Courses	Dis plays student's specific Coursework Progress.

L. Academic History

The Academic History tab of Family Access allows families to view a student's prior year courses and grade information. Reference Table 12 Academic History.



- 1. Class Grading Terms The table below explains the different options that fall under the Class Grading Terms.
- 2. Class Info Provides details to include meeting times for the class selected

Table 12 Academic History

Navigation	Definition	Navigation	Definition
PR1	First Midterm Grade	PR3	3 rd Midterm Grade
CP1	1 st Citizenship Grade	CP2	3 rd Citizenship Grade
RC1	1 st Term Grade	RC3	3 rd Term Grade
PR2	2 nd Midterm Grade	PR4	4 th Midterm Grade
CQ1	2 nd Citizenship Grade	CQ2	4 th Citizenship Grade
RC2	2 nd Term Grade	RC4	4 th Term Grade
S1	1stSemester Grade	S2	2nd Semester Grade

M. Portfolio

The *Portfolio* tab displays a student's Report Cards and Attendance Letters. Families have the option to print duplicate report cards and attendance letters from this area.

	Portfolio - Attachments		
Home			
Online Forms	Description	Туре	Created
Calendar	7023-2019-2020 Report Card 4	Report Card 4	Mon Jun 15, 2020 9:08am
Gradebook	0111-2019-2020 Report Card 4	Report Card 4	Mon Jun 15, 2020 7:37am
0.0000000	7023-2019-2020 Progress Report 4	Progress Report 4	Tue May 5, 2020 8:32pm
Attendance	0111-2019-2020 Progress Report 4	Progress Report 4	Tue May 5, 2020 6:41pm
Student Info	7023-2019-2020 Report Card 3	Report Card 3	Mon Mar 30, 2020 8:10am
Schedule	0111-2019-2020 Report Card 3	Report Card 3	Mon Mar 30, 2020 6:54am
D: : :	7023-2019-2020 Progress Report 3	Progress Report 3	Tue Feb 11, 2020 8:44pm
Discipline	0111-2019-2020 Progress Report 3	Progress Report 3	Tue Feb 11, 2020 5:57pm
Test Scores	0111-2019-2020 Report Card 2	Report Card 2	Wed Jan 15, 2020 8:42pm
Student Services	0111-2019-2020 Progress Report 2	Progress Report 2	Mon Nov 18, 2019 5:20pm
Graduation	0111-2019-2020 Report Card 1	Report Card 1	Tue Oct 29, 2019 3:14pm
Requirements	0111-2019-2020 Progress Report 1	Progress Report 1	Mon Sep 16, 2019 11:32pm
Academic History			
,	Description	Туре	Created
Portfolio	0131-2019-2020 Report Card 4	Report Card 4	Mon Jun 15, 2020 8:31am
Health Info	0131-2019-2020 Progress Report 4	Progress Report 4	Tue May 5, 2020 7:42pm
Login History	0131-2019-2020 Report Card 3	Report Card 3	Mon Mar 30, 2020 7:36am
Login Fliotory	0131 2019 2020 Progress Poport 3	Progress Papart 3	Tuo Fob 11, 2020 8:14pm

N. Health Information

The Health Information tab provides health information related to the student. Families can click on View Details to see Health Conditions and Hearing/Vision Tests. Reference Table 13 Health Information.

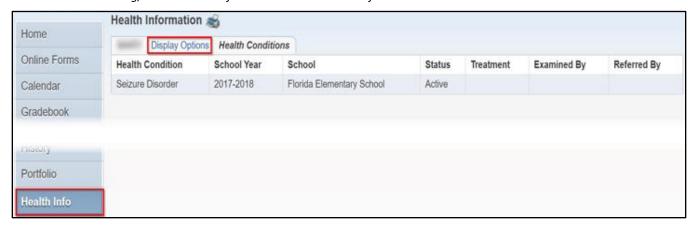


Table 13 Health Information

Navigation	Description
1. Display Options	Provides a link to view a student's hearing and vision test results.
2. Show Tests	Displays the test result details including School Year, Date, School, Test, Examined By, and Referred By.
3. Results	This hyperlink provides detailed results.

O. Login History

The Login History tab provides the family's login history. The history information displays Date, Time, IP Address, and Areas Viewed. Reference Table 14 Login History.



Table 14 Login History

Navigation	Definition
1. Login History Sections	Provides Date, Time, IP Address, Product, and Areas Viewed.
2. View Areas	Provides the Area, Time, Student Name, and students School.